

Operations Guide

Steve Hahn Introduction and Operations Guide 06/18/2003

Preface

- Show up 15 minutes before your shift so previous shift can leave on time, especially the owl shift
- Phone etiquette: "This is Dee Hahn, the CDF Training Coordinator, in the CDF Control Room. Who is speaking, please?"
- E-log etiquette: write down your name, not "DAQ Ace" or some such, when you make an entry, so if someone has a question they can find you
- On shift, you take your meals in the control room, not in the B0 kitchen or outside the building
- If you swap shifts, swap must be approved by Dee, and all involved parties must receive e-mail
- If you are going to be late to shift or you are sick, call the control room or Dee
- Make sure your safety training is current before starting shifts (Dee or the Ops Managers can check your training)



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- CDF Operations Guidelines
 - Defines roles and responsibilities of shift crew and supporting personnel
 - During data-taking running, 24/7 operations with on-shift crew (in control room):
 - Scientific Coordinator (SciCo) shift leader
 - **¬** DAQ Ace − data-taking
 - Monitoring Ace safety and data quality

Two aces per shift generally swap alternate days

- Consumer Operator data quality
- → 24 hour support from process systems technicians downstairs in cryo area (x3632) current tech(s) on main iFIX page



Shift Support

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Other off-shift support (most with pagers or cell phones) for shift crew:

- Operations manager
- SVX radiation damage control officer (RadCo)
- DAQ experts
- CDF Mechanical Group, CDF Detector Group
- CDF Offline Group
- Etc. etc. etc.

→ Long list of pagers

- Latest version on web: http://www-cdfonline.fnal.gov/ace2help/phones.html
- Paper copies around the control room
- Keep calling until you get help; call all numbers listed (not everyone sleeps with their pager or cell phone)



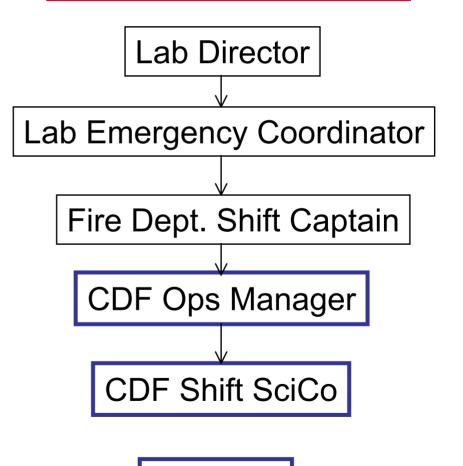
Chain of Command

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Normal Operations

Lab Director **BD** Head **PPD Head** CDF Ops (COD) Head CDF Ops Asst. Head CDF Ops Manager CDF Shift SciCo

Emergency Situation



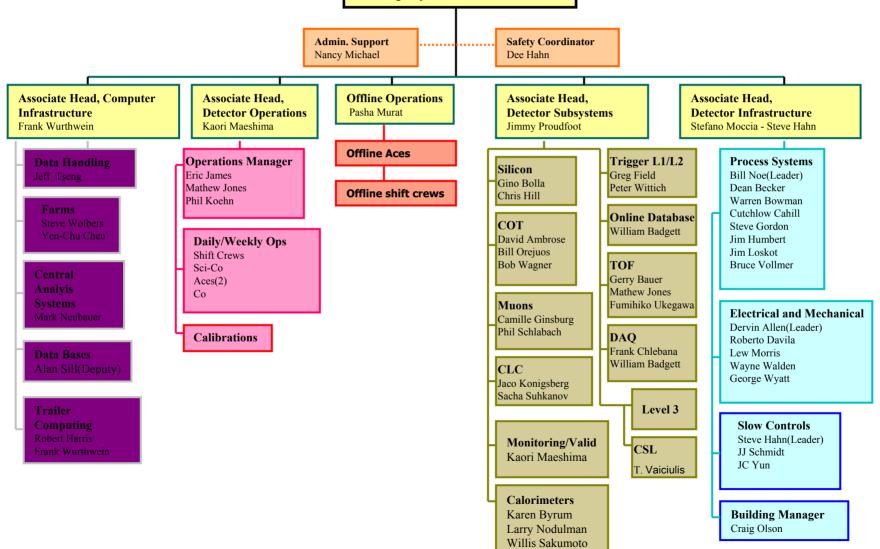
Talks to MCR



Ope

Detector and Computing Operations

Head Michael Lindgren Deputy Head Rob Roser Deputy Head Rob Harris oup





Operations Group

- Co-Heads –Mike Lindgren, Rob Roser
- ES&H Head vacancy
- Associate Heads Jimmy Proudfoot, Kaori Maeshima
- Training Dee Hahn
- Operations Managers:
 - Rotation (every week, usually seven days): http://www-cdfonline.fnal.gov/opshelp/ops_manager.html
 - Active ops manager has
 - **-** pager (314-4862)
 - cell phone (846-0600); usually only for outgoing calls
 - Current ops managers:
 - Nathan Eddy
 - Andy Hocker
 - Masa Tanaka
 - Steve Hahn (emeritus) cell phone (399-0135)



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- Operations Associate Head
 - Sets priorities and goals for run
 - Maintains Run Plan
 - May act as Ops Manager if needed

Ops Manager

- → Shift priorities
- Runs daily operations meeting
- Posts daily run plan
- Coordinates shutdowns/accesses
 - Ops Man MUST be contacted before any access
- Liaison to BD; attends BD meetings
- Reports to All Experimenters meeting



- Scientific Coordinator (SciCo)
 - Communicates with MCR
 - ERP implementation
 - Heads shift
 - Daily Operations Meeting shift summary
 - → Shift resource allocation
 - Maintains logbook
 - Maintains goodrun list
 - Helps maintain downtime logger
- Both Aces
 - Assist ERP implementation
 - Enter information in logbook



- DAQ Ace
 - Runs data acquisition and calibrations
 - Assist other DAQ users
- Monitoring Ace
 - → Investigates alarms, assists in recovery procedures
 - Monitors CDF Infrastructure systems (flammable gas, cryogenics, SUVA, silicon cooling, rack protection, LCW, ECW, HVAC) through iFIX
 - "Takes preemptive actions to minimize experiment down time"
 - Monitors data quality
 - Monitors beam conditions from ACnet
 - Maintains downtime logger
 - Assists consumer operator
 - → Fills out shot setup form



- Consumer operator
 - Runs and checks data monitors
 - online consumers
 - calibration results
 - Notifies SciCo and appropriate personnel of problems